

1 KAMALA D. HARRIS
Attorney General of California
2 LINDA K. SCHNEIDER
Supervising Deputy Attorney General
3 KAREN L. GORDON
Deputy Attorney General
4 State Bar No. 137969
110 West "A" Street, Suite 1100
5 San Diego, CA 92101
P.O. Box 85266
6 San Diego, CA 92186-5266
Telephone: (619) 645-3037
7 Facsimile: (619) 645-2061
Attorneys for Complainant

8
9 **BEFORE THE**
10 **BOARD OF REGISTERED NURSING**
11 **DEPARTMENT OF CONSUMER AFFAIRS**
STATE OF CALIFORNIA

12 In the Matter of the Accusation Against:

Case No. 2010 298

13 **CHARLENE MARY ANDERSON**
14 **817 N. Tremont Street**
Oceanside, CA 92054

FOURTH AMENDED ACCUSATION

15 **Registered Nurse License No. 461728**

16 Respondent.

17
18
19 Louise R. Bailey, M.Ed., RN ("Complainant") alleges:

20 **PARTIES**

21 1. Complainant brings this Fourth Amended Accusation solely in her official capacity as
22 the Executive Officer of the Board of Registered Nursing (Board), Department of Consumer
23 Affairs.

24 2. On or about March 31, 1991, the Board of Registered Nursing issued Registered
25 Nurse License Number 461728 to Charlene Mary Anderson (Respondent). The Registered Nurse
26 License was in full force and effect at all times relevant to the charges brought herein and will
27 expire on August 31, 2012, unless renewed.

28 ///

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
61
62
63
64
65
66
67
68
69
70
71
72
73
74
75
76
77
78
79
80
81
82
83
84
85
86
87
88
89
90
91
92
93
94
95
96
97
98
99
100

2
3
4

5
6
7
8

9
10
11

12

13

14
15

16

18

19

20
22
2
2

2

2
2

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

REGULATORY PROVISIONS

8. California Code of Regulations, title 16, section 1442, states:

As used in Section 2761 of the code, "gross negligence" includes an extreme departure from the standard of care which, under similar circumstances, would have ordinarily been exercised by a competent registered nurse. Such an extreme departure means the repeated failure to provide nursing care as required or failure to provide care or to exercise ordinary precaution in a single situation which the nurse knew, or should have known, could have jeopardized the client's health or life.

9. California Code of Regulations, title 16, section 1443 states:

As used in Section 2761 of the code, "incompetence" means the lack of possession of or the failure to exercise that degree of learning, skill, care, and experience ordinarily possessed and exercised by a competent registered nurse as described in Section 1443.5.

10. California Code of Regulations, title 16, section 1443.5 states:

A registered nurse shall be considered to be competent when he/she consistently demonstrates the ability to transfer scientific knowledge from social, biological and physical sciences in applying the nursing process, as follows:

(1) Formulates a nursing diagnosis through observation of the client's physical condition and behavior, and through interpretation of information obtained from the client and others, including the health team.

(2) Formulates a care plan, in collaboration with the client, which ensures that direct and indirect nursing care services provide for the client's safety, comfort, hygiene, and protection, and for disease prevention and restorative measures.

(3) Performs skills essential to the kind of nursing action to be taken, explains the health treatment to the client and family and teaches the client and family how to care for the client's health needs.

(4) Delegates tasks to subordinates based on the legal scopes of practice of the subordinates and on the preparation and capability needed in the tasks to be delegated, and effectively supervises nursing care being given by subordinates.

(5) Evaluates the effectiveness of the care plan through observation of the client's physical condition and behavior, signs and symptoms of illness, and reactions to treatment and through communication with the client and health team members, and modifies the plan as needed.

(6) Acts as the client's advocate, as circumstances require, by initiating action to improve health care or to change decisions or activities which are against the interests or wishes of the client, and by giving the client the opportunity to make informed decisions about health care before it is provided.

///

///

1 **COST RECOVERY**

2 11. Section 125.3 of the Code provides, in pertinent part, that the
3 Board/Registrar/Director may request the administrative law judge to direct a licensee found to
4 have committed a violation or violations of the licensing act to pay a sum not to exceed the
5 reasonable costs of the investigation and enforcement of the case.

6 **DRUGS**

7 12. **"Percocet"** is a Schedule II controlled substance pursuant to Health and Safety Code
8 section 11055, subdivision ((b)(1)(N)), and a dangerous drug per Business and Professions Code
9 section 4022. **Percocet** is a brand name for the generic drug **oxycodone** with **acetaminophen**
10 and is used to treat pain.

11 13. **"Vicodin"** is a Schedule III controlled substance pursuant to Health and Safety Code
12 section 11056(e)(4) and a dangerous drug per Business and Professions Code section 4022.
13 **Vicodin** is a brand name for the generic drug **hydrocodone**. It is also known as
14 dihydrocodeinone with the non-narcotic substance acetaminophen and is used to treat pain.

15 14. **"Tylenol 3"** is a Schedule III controlled substance pursuant to Health and Safety
16 Code section 11055 and a dangerous drug per Business and Professions Code section 4022.
17 **Tylenol 3** is a generic name for codeine with acetaminophen and is a narcotic pain reliever
18 (analgesic).

19 **FIRST CAUSE FOR DISCIPLINE**

20 **(Incorrect and/or Inconsistent Entries in Hospital and/or Patient Records)**

21 15. Respondent is subject to disciplinary action under Code section 2761, subdivision (a),
22 on the grounds of unprofessional conduct, as defined in Code section 2762, subdivision (e), based
23 upon the following:

24 **Scripps Memorial Hospital**

25 16. Respondent was employed as a registered nurse at Scripps Memorial Hospital from
26 August of 2002 until her termination in September of 2006. Between or about May 4, 2006, and
27 August 29, 2006, while on duty as a registered nurse at Scripps Memorial Hospital, Respondent

28 ///

1 made grossly incorrect or grossly inconsistent entries in hospital and/or patient records, as
2 follows:

3 Patient 1 BP

4 a. On May 4, 2006, at 1028 hours, Respondent removed two Percocet tablets from the
5 Pyxis¹ machine for this patient. No Medication Administration Record (MAR), Nursing Notes,
6 nor wastage were charted by Respondent. Two Percocet tablets were unaccounted for.

7 Patient 2 SM

8 b. On May 16, 2006, at 1828 hours, Respondent removed one Percocet tablet from the
9 Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
10 Respondent. One Percocet tablet was unaccounted for.

11 Patient 3 JLH

12 c. On July 10, 2006, at 0027 hours, Respondent removed one Percocet tablet from the
13 Pyxis machine for this patient. There was no Physician Order for Percocet for this patient. No
14 MAR, Nursing Notes, nor wastage were charted by Respondent. One Percocet tablet was
15 unaccounted for.

16 Patient 4 KH

17 d. On July 18, 2006, at 0048 hours, Respondent removed one Percocet tablet from the
18 Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
19 Respondent. One Percocet tablet was unaccounted for.

20 Patient 4 KH

21 e. On July 18, 2006, at 0436 hours, Respondent removed two Percocet tablets from the
22 Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
23 Respondent. Two Percocet tablets were unaccounted for.

24 ¹ Pyxis is a trade name for the automated single-unit does medication dispensing system
25 that records information such as patient name, physician orders, date and time medication was
26 withdrawn, and the name of the licensed individual who withdrew and administered the
27 medication. Each user/operator is given a "user ID" code to operate the control panel. The user
28 is required to enter a second code "PIN" number, similar to an ATM machine, to gain access to
the medications. Sometimes only portions of the withdrawn narcotics are given to the patient.
The portions not given to the patient are referred to as wastage. This waste must be witnessed by
another authorized user and is also recorded by the Pyxis machine

1 Patient 5 AC

2 f. On August 2, 2006, at 2002 hours, Respondent removed one Percocet tablet from the
3 Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
4 Respondent. Two Percocet tablets were unaccounted for.

5 Patient 5 AC

6 g. On August 2, 2006, at 2315 hours, Respondent removed Two Percocet tablets from
7 the Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
8 Respondent. Two Percocet tablets were unaccounted for.

9 Patient 5 AC

10 h. On August 3, 2006, at 0139 hours, Respondent removed two Percocet tablets from the
11 Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
12 Respondent. Two Percocet tablets were unaccounted for.

13 Patient 5 AC

14 i. On August 3, 2006, at 0524 hours, Respondent removed two Percocet tablets from the
15 Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
16 Respondent. Two Percocet tablets were unaccounted for.

17 Patient 6 AP

18 j. On August 28, 2006, at 1223 hours, Respondent removed two Percocet tablets from
19 the Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
20 Respondent. Two Percocet tablets were unaccounted for.

21 Patient 6 AP

22 k. On August 28, 2006, at 1531 hours, Respondent removed two Percocet tablets from
23 the Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
24 Respondent. Two Percocet tablets were unaccounted for.

25 Patient 6 AP

26 l. On August 29, 2006, at 1023 hours, Respondent removed two Percocet tablets from
27 the Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
28 Respondent. Two Percocet tablets were unaccounted for.

1 Patient 6 AP

2 m. On August 29, 2006, at 1317 hours, Respondent removed two Percocet tablets from
3 the Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
4 Respondent. Two Percocet tablets were unaccounted for.

5 Patient 7 AS

6 n. On July 13, 2006, at 502 hours, Respondent removed two Hydrocodone tablets from
7 the Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
8 Respondent. Two Percocet tablets were unaccounted for.

9 Patient 7 AS

10 o. On July 13, 2006, at 2112 hours, Respondent removed two Hydrocodone tablets from
11 the Pyxis machine for this patient. No MAR, Nursing Notes, nor wastage were charted by
12 Respondent. Two Hydrocodone tablets were unaccounted for.

13 Patient 7 AS

14 p. On July 14, 2006, at 0046 hours, Respondent removed two Hydrocodone tablets from
15 the Pyxis machine for this patient. Respondent charted in this patient's Medication Chart that one
16 (1) tablet was administered. There were no Nursing Notes and no wastage charted by
17 Respondent. One tablet of Hydrocodone was unaccounted for.

18 Patient 8 LCW

19 q. On August 8, 2006, at 0018 hours, Respondent removed two Hydrocodone tablets
20 from the Pyxis machine for this patient. There were no MAR, Nursing Notes nor wastage charted
21 by Respondent. Two tablets of Hydrocodone were unaccounted for.

22 Patient 9 SB

23 r. On July 6, 2006, at 0437 hours, Respondent removed one Tylenol with Codeine tablet
24 from the Pyxis machine for this patient. There was no Physician Order for Tylenol with Codeine
25 for this patient. There were no MAR, Nursing Notes nor wastage charted by Respondent. One
26 tablet of Tylenol with Codeine was unaccounted for.

27 ///

28 ///

1 Patient 10 MM

2 s. On August 20, 2006, at 1626 hours, Respondent removed two Tylenol with Codeine
3 tablets from the Pyxis machine for this patient. There were no MAR, Nursing Notes nor wastage
4 charted by Respondent. Two tablets of Tylenol with Codeine were unaccounted for.

5 **SECOND CAUSE FOR DISCIPLINE**

6 **(Gross Negligence)**

7 17. Respondent is subject to disciplinary action under Code section 2761, subdivision (a),
8 on the grounds of gross negligence, as defined by California Code of Regulations, title 16, section
9 1442, in that she repeatedly failed to provide nursing care as required or failed to provide care or
10 to exercise ordinary precaution in a single situation which she knew, or should have known, could
11 have jeopardized the client's health or life, in that between or about May 4, 2006 and August 29,
12 2006, while employed as a registered nurse, Respondent failed to chart the administration of or
13 account for thirty-three (33) narcotic tablets in patients' MARs, Nursing Notes, or wastage as is
14 more fully described in paragraph 16, above.

15 **THIRD CAUSE FOR DISCIPLINE**

16 **(Incompetence)**

17 18. Respondent is subject to disciplinary action under Code section 2761, subdivision (a),
18 on the grounds of incompetence as defined by California Code of Regulations, title 16, section
19 1443, in that she lacked possession of or failed to exercise that degree of learning, skill, care and
20 experience ordinarily possessed and exercised by a competent registered nurse, in that between or
21 about May 4, 2006 and August 29, 2006, while employed as a registered nurse, Respondent failed
22 to chart the administration of or account for thirty-three (33) narcotic tablets in patients' MARs,
23 Nursing Notes, or wastage as is more fully described in paragraph 16, above.

24 ///

25 ///

26 ///

27 ///

28 ///

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Registered Nursing issue a decision:

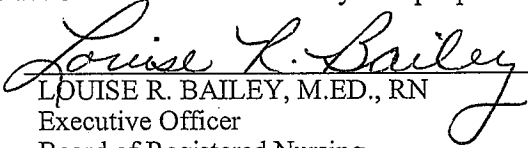
1. Revoking or suspending Registered Nurse License Number 461728, issued to Charlene Mary Anderson Charlene Mary Anderson;

2. Ordering Charlene Mary Anderson to pay the Board of Registered Nursing the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3;

3. Taking such other and further action as deemed necessary and proper.

DATED: _____

6/10/11


LOUISE R. BAILEY, M.ED., RN
Executive Officer
Board of Registered Nursing
Department of Consumer Affairs
State of California
Complainant

SD2009804891